

Warranty Claim Form

15/10/2020



In order to process your warranty claim, we require filling in the form below and attach it to the part(s) affected.

CUSTOMER INFORMATION

Name _____ Email _____
Contact person _____ Phone number _____

VEHICLE INFORMATION

Brand _____ Engine _____
Model _____ License plate _____
Chassis _____ Usage Private Professional

PART INFORMATION

CAUTEX Reference _____ Vehicle kilometers _____
Date of initial assembly _____
Date of disassembly _____

Explanation of what happened / Failure symptoms

Documents to provide:

- Ref. doc.1. First intervention invoice copy (will all the information)
 - Ref. doc.2. Copy of part delivery note to repairshop, for the first intervention
 - Ref. doc.3. Copy of vehicle technical datasheet.
 - Ref. doc.4. Estimation or second intervention invoice copy (will all the information)
 - Ref. doc.5. Copy of delivery note of second part, if repair has been done.
 - Ref. doc.6. Copy of delivery notes of all replaced parts in the second repair.
- Any picture or video that could ease explanation of the claim is welcome

GAR	DAÑOS
X	X
	X
X	X
	X
	X
	X